Regulatory Management Application e-GuillotineTM

USER MANUAL

Ver 1.0



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1. Introduction

Simplification of business processes and legal acts consists of two main phases:

- Inventory phase
- Review phase

Regulatory Management Application is set up to support both phases.

First step - users are involved with the inventory phase, meaning research, investigate, gather and input all business processes and regulations which are in compliance with the regulatory reform project objective. Every single business process and its relating regulations should be inputted in a separate new dossier.

Second step - users are involved with the review phase, meaning research, investigate, consult and make recommendations for every BP which will be short listed by a management.

2. About the product

The application consists of three main interfaces:

- Document management system DMS
- Public web CMS

The Document management Application is the interface for NCLR users for inputting and reviewing business processes (dossiers).

The Public web is the interface for general public for viewing e-registry of inputted BPs and commenting on specific BPs.

3. Getting started

The Regulatory management application (e-GuillotineTM) is a web based application. In order to have access to the Application the user needs a computer, access to the Internet and authorization rights. The Application can be accessed anywhere and anytime if the user is approved. Approval consists of the following:

- Location web address or link where the Application is located
- Username
- Password



3.1. Internet access

In order to have the best use of the e-Guillotine software, it is recommended that one of the following web browsers is used:

- Internet Explorer 8 or higher
- Mozilla Firefox
- Chrome

3.2. Management approval and user rights

Management approval is based on the NCLR internal procedures. After the initial user approval, management will decide on user rights and privileges of every user. User rights are divided in three main categories:

- Inventory rights
- · Review rights
- Management rights

After the approval and definition of user rights, the NCLR system administrator will set up a user account with privileges and user rights and provide the user with a username and password for using the Application.

3.3. Application user system

The Application recognizes 3 levels of authority:

- NCLR user authority to view and edit dossiers
- NCLR review authority to view, edit and review dossiers
- NCLR manager authority to view, edit, review and manage dossiers ways.

These rights can be modified thru the user section.

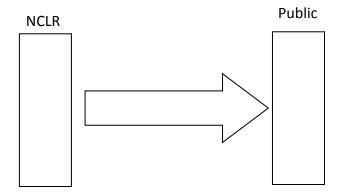
3.4. Application status setup

Application architecture has 2 main statuses:

- NCLR
- Public

When a new dossier is created, it is in NCLR status by default. NCLR users, reviewers and managers have the authority to view or change dossiers in the NCLR status. NCLR users can set the status to public.





NCLR status is readable to all NCLR members.

Public status is used for displaying dossiers to general public through the web page.

3.5. User name and password

This information will be forwarded to the users e-mail address. It is recommended that the user keeps this information on a secret place. The user can change his/her password once he/she logs in to the Application.



4. Starting with the Regulatory Management Application

4.1. Locating the Application

In order to start working with the Application, the user will be provided with the link (IP address), username and password.

The Application link is a web address where the Application is located. It can be accessed either through other public web sites defined by the management or a secret address which has to be inputted manually in the browser address field:

http://46.162.195.4/dms

After activating the Application link, the Login window will open.

4.2. Login window



The *Login window* consists of:

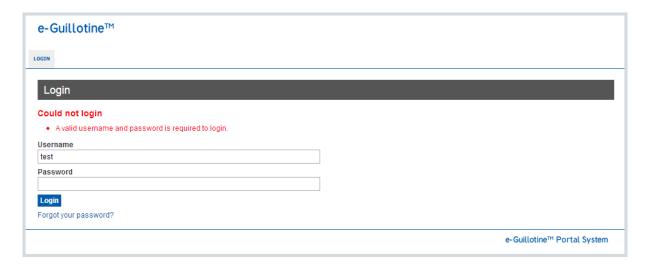
- 'Username' input box
- 'Password' input box
- 'Login' button
- 'Forgot your password' link

In order to enter the Application, type your username and password in the input boxes and click the 'Login' button.



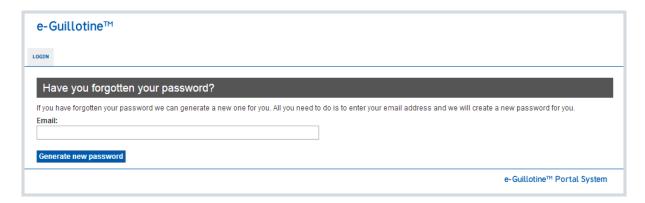
4.2.1. Invalid username or password

If a wrong username or password is inputted, the Application will ask the user to use a valid username and password and try again.



4.2.2. Forgotten username or password

If the password or username is forgotten, click on 'Forgot your password' link and the Application will open the following window:



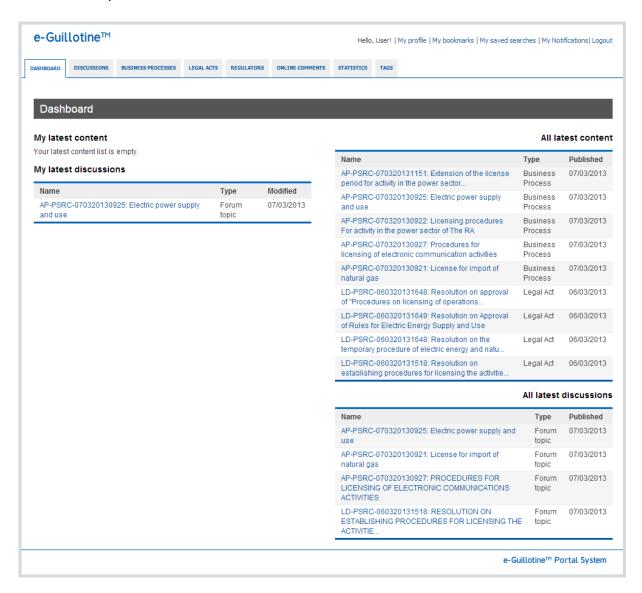
To get a new password, input the users e-mail and click 'Generate new password' button. Application will generate a new password and send it to the user.

The new password can be generated and sent only to the valid user and the correct user emails within the Application system. Users e-mail address is entered in the Application system when the user received management approval and their account were set by the IT administration.



4.3. Application default window

After entering the Application system through the *Login window*, the Application *default window* will open.



The Applications default window consists of two main parts:

- Fixed (main) part
- Flexible part

The flexible part always changes and depends on the Applications current activity. The fixed (main) part is always present, regardless of the current Application activity or user rights. It consists of two sets of menus:

- Main tabs
- Support tabs (top links)





The main part consists of:

- Supporting tabs:
 - o Greetings to the logged in user
 - o 'My profile' profile of the current user
 - o 'My bookmarks' list of bookmarked dossiers
 - 'My saved searches' list of saved searches
 - o 'My Notifications' list of dossiers for which change notification email is sent
 - o 'Logout'
- Main tabs:
 - o 'Dashboard' summary of interesting information, opens after login
 - 'Discussions'
 - o 'Business Processes'
 - 'Legal Acts'
 - o 'Regulators'
 - o 'Online comments'
 - o 'Tags'

These links can be activated at any time while in Application (except when in Edit mode, which is explained later).



5. Business Process Dossiers

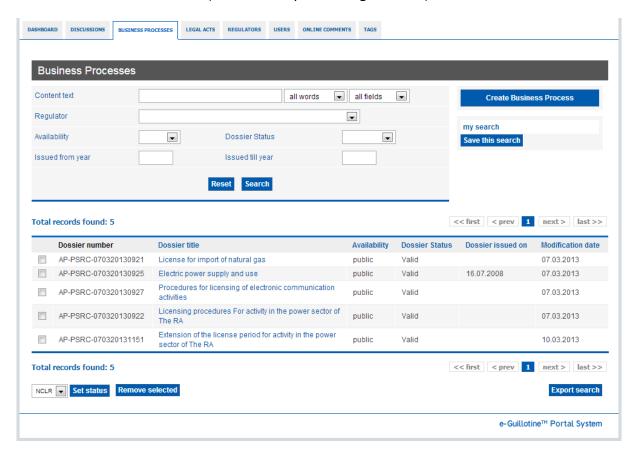
In order to manage Business Process dossiers, click on the 'Business Processes' link located on the main tabs in the Application *default window*.



5.1. Business Process Dossier window

The Business Processes window is divided into 3 main sections:

- Left
 - BP dossier search form
- Right
 - New Business Process dossier
 - Saved search feature (shown after performing a search)
- Down
 - Search results (shown after performing a search)





Several features are possible after the search action:

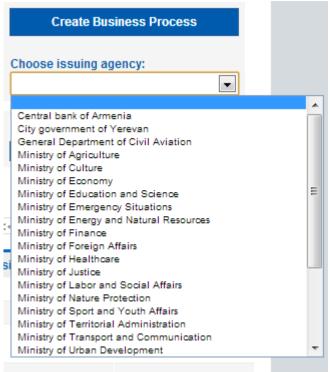
- 1. Save the search by giving it a name (later you can use the same search just with one click)
- 2. Paginate if more pages are shown
- 3. Open the dossier in read mode
- 4. Select more dossiers for multi-action buttons at the bottom
- 5. Set a status for more dossiers (requires selection of at least one dossier)
- 6. Remove dossiers (requires selection of at least one dossier)

5.2. Create a new dossier

In order to create a new Business Process dossier, click on the blue 'Create Business Process' button on the right. You will get the following dialog:



After you click on the dropdown selection under Choose issuing agency, you will get a selection of all agencies:



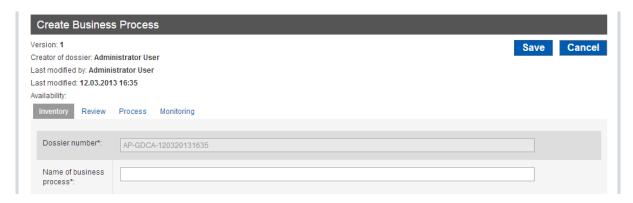
When you select an agency, the New Business process window will open.

The New Business process window (edit Business process window) has four main sections:

- Inventory
- Review



- Process
- Monitoring



Several Application information are available above the main sections in the *edit dossier* window:

- Version dossier version (1 for the new) which is incremented for any later change
- Creator of dossier which represents responsibility, that is, the person who created the current new dossier
- Last modified by which represents information of the person who modified the Business process last. If it is a new dossier, the Last modified by person will be the same as Creator of dossier
- Last modified which represents the time of the last modification. If it is a new dossier, the Last modified time will be the time of creation

5.2.1. Inventory section

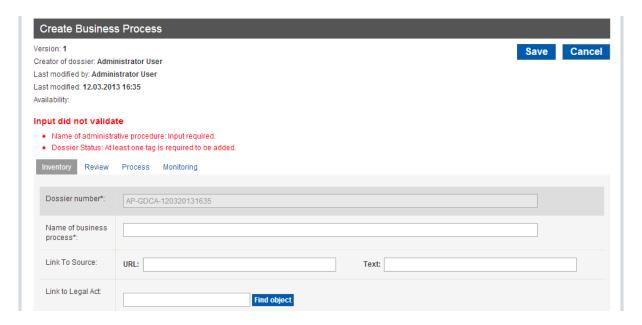
IMPORTANT: *Edit Business process dossier window* must be exited only through clicking 'Save' or 'Cancel' buttons, which are located in the top and bottom left corner of the *Edit Business process dossier window*. All other buttons and links are disabled. **Do not use the 'Back' browser function!**





Inventory tab, under the *Edit Business process dossier window*, represents the electronic version of the Inventory Form. It is set up in a way that the user can easily copy-paste all data from the Inventory Form. There are also some additional criteria which will allow management a simple use and control of all dossiers in the Application.

First column of the Inventory tab is a list of all questions from the Inventory Form. Some of the questions have an asterisk sign (*), which means that these input boxes are mandatory to be fulfilled. If information is not inputted, after trying to save a dossier, the Application will report an error and will not allow saving the uncompleted dossier.



The Inventory tab consists of multiple input tools such as free text input boxes, dropdown lists, search engines, check boxes, adding new rows and etc. Functionality of these tools is explained according with their position in the inventory section.

List of attributes:

'Dossier number' – an automatically generated code by the Application representing the unique code for every business process. A unique dossier code, AP-GDCA-120320131635 is consisted of two parts:

- AP-GDCA the issuing agency, defined by two parts:
 - AP represents the code for distinction between Business Processes (AP, synonymous to BP) or Legal Acts (LD, synonymous to LA)
 - GDCA represents a different short name of each Regulating Agency
- 120320131635 the Business Process number, an automatically generated number by the Application which represents a unique number for a specific Business Process of Legal Act

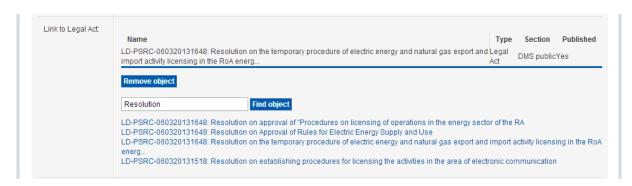
'Name of business process' - full name of the Business Process



'Link to Source' – a set of two text fields which represent the link to content which additionally explains the dossier:

- URL the full web-address of the site
- Text name of the site

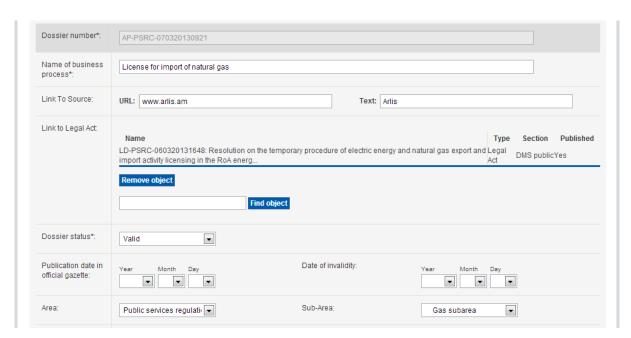
'Link to Legal Act' – a search engine for the objects in the Application



'Dossier Status' – is the dossier "Invalid", "Valid" or "Proposed". Statuses are managed in the Tags section of the Application.

'Publication date in the official gazette' – three dropdown boxes representing the year, month and day of publication in the official gazette

'Date of invalidity'- at what date will the dossier be invalid



'Area' – input the area. Areas are managed in the Tags section of the Application.

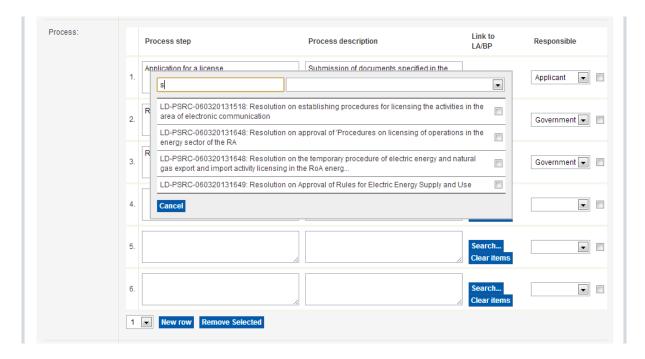
'Sub-Area' – input the sub-area. Sub-Areas are managed in the Tags section of the Application.



'Process' – has the following:

- 1. 'Process step' input a short step name
- 2. 'Process description' input detailed step description
- 3. 'Link to LA/BP' click on the 'Search' button, Application will open a pop-up window and start inputting the first few letters or words of the LA or BP name. The Application will automatically start to search through the LA/BP database and offer all dossiers which have inputted letters or words. Select a related LA/BP from the list and click on the 'Add selected' button. The Application will then automatically pull all information required in the Inventory Form.
- 4. 'Responsible' select who is responsible from a dropdown list: "Government", "Applicant", "Other"
- 5. Check box if a wrong step has been inputted, click the check box at the end of the step row and click the 'Remove selected' button

If there are more steps than the ones offered, select a number of rows that need to be added and click on the 'New row' button to add them.



'Documents Needed' - has the following

- 1. 'Document/Requirement needed' input the name of the requirement
- 2. 'Link to Source' input a URL to the source for the requirement (for example: http://regulations.am or regulations.am)
- 3. 'Link To Legal Act' click on the 'Search' button, Application will open a pop-up window and start inputting the first few letters or words of the Legal Act name. The Application will automatically start to search through the Legal Act database and offer all dossiers which have inputted letters or words. Select a related Legal Act from the list and click on the 'Add selected' button. The Application will then automatically pull all information required in the Inventory Form.



4. Check box - if a wrong requirement has been inputted, click the check box at the end of the step row and click the 'Remove selected' button

If there are more requirements than the ones offered, select a number of rows that need to be added and click on the 'New row' button to add them.

'Process duration' – input the process duration

'Implementation Agency' – input the name of the implementation agency

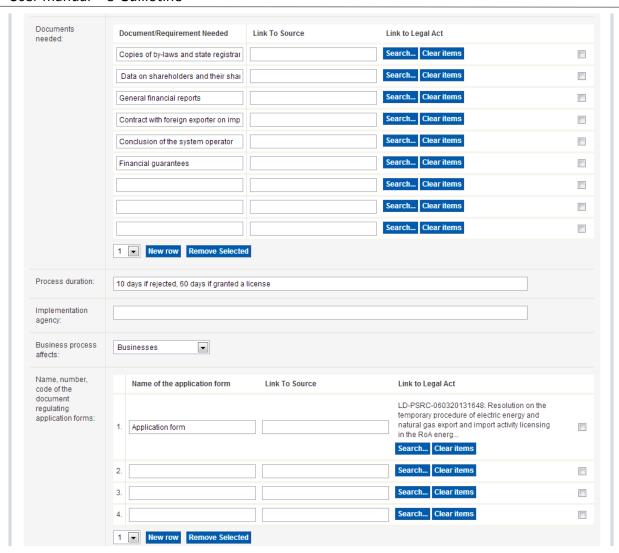
'Business process affects' – select the required value from a dropdown. The affected parties are managed in the Tags section of the Application.

'Name, number, code of the document regulating application forms' – has the following:

- 1. "Name of the application form" input the name of the application form
- 2. 'Link to Source' input a URL to the source for the application form (for example: http://regulations.am or regulations.am)
- 3. 'Link to Legal Act' click on the 'Search' button, Application will open a pop-up window and start inputting the first few letters or words of the Legal Act name. The Application will automatically start to search through the Legal Act database and offer all dossiers which have inputted letters or words. Select a related Legal Act from the list and click on the 'Add selected' button. The Application will then automatically pull all information required in the Inventory Form.
- 4. Check box if a wrong application form has been inputted, click the check box at the end of the step row and click the 'Remove selected' button

If there are more application forms than the ones offered, select a number of rows that need to be added and click on the 'New row' button to add them.





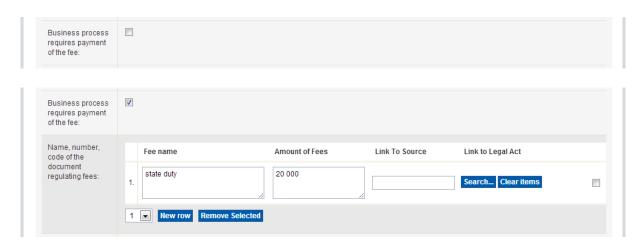
'Business process requires payment of the fee' – when checked, it opens the attribute for entering the fees (described after this), also, it denotes that the statement is true

'Name, number, code of the document regulating fees' – has the following:

- 1. 'Fee Name' input the name of the fee
- 2. 'Amount of fees' enter the amount of fees needed
- 3. 'Link to Source' input a URL to the source for the document regulating fees (for example: http://regulations.am or regulations.am)
- 4. 'Link to Legal Act' click on the 'Search' button, Application will open a pop-up window and start inputting the first few letters or words of the Legal Act name. The Application will automatically start to search through the Legal Act database and offer all dossiers which have inputted letters or words. Select a related Legal Act from the list and click on the 'Add selected' button. The Application will then automatically pull all information required in the Inventory Form.
- 5. Check box if a wrong document regulating fees has been inputted, click the check box at the end of the step row and click the 'Remove selected' button



If there are more documents regulating fees than the ones offered, select a number of rows that need to be added and click on the 'New row' button to add them.

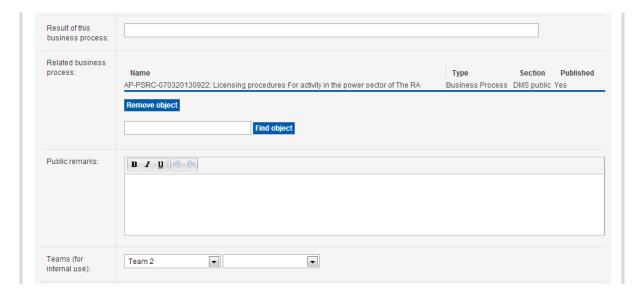


'Result of this business process' – input a result of this business process

'Related business process' – type in the first few letters in the name of the related Business Process and click on the 'Find object' button. The Application will offer the possible results. Click on one of the results to mark your choice and fill this field.

'Public remarks' – input the public remarks for this dossier.

'Teams (for internal use)' – choose the teams associated with this dossier from the dropdown selections. You can choose up to 3 optional teams. They will be visible on the DMS side of the Application only. Teams are managed in the Tags section of the Application.

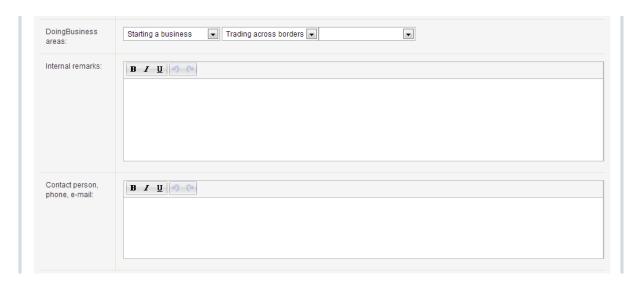


'DoingBusiness areas' - choose the DoingBusiness areas associated with this dossier from the dropdown selections. You can choose up to 3 optional DoingBusiness areas. DoingBusiness areas are managed in the Tags section of the Application.



'Internal remarks' - input the internal remarks for this dossier. They will be visible on the DMS side of the Application only.

'Contact person, phone, e-mail' – input the contact information for this dossier.



5.2.2. Review section

In order to work with this section, the user needs to have review user rights.

The Review section has fifteen input fields with the following purposes:

'Regulatory cost (BASELINE)' – input the baseline regulatory cost

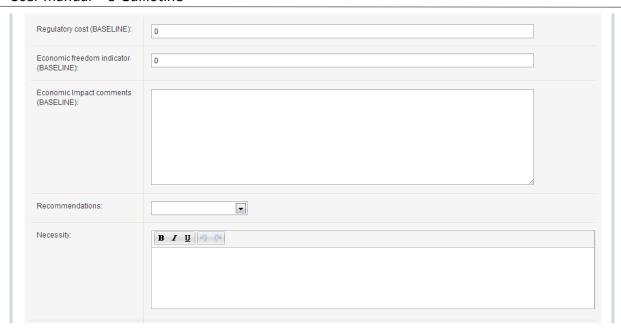
'Economic freedom indicator (BASELINE)' – input the baseline economic freedom indicator

'Economic Impact Comments (BASELINE)' – input the baseline economic impact comments

'Recommendations' – choose a recommendation for this dossier from the dropdown list. Recommendations are managed in the Tags section of the Application

'Necessity' - analysis of the needs of the dossier



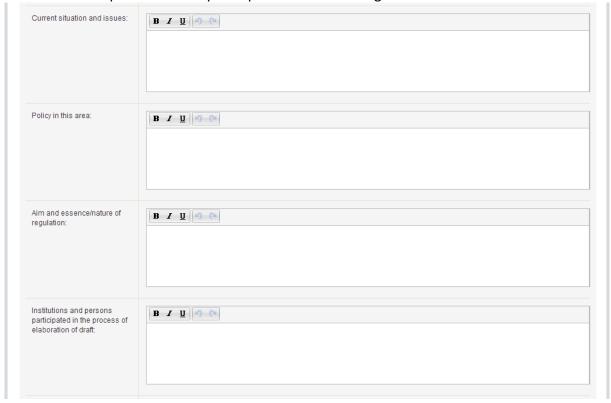


'Current situation and issues' – analysis of the current situation and issues of the dossier

'Policy in this area' – analysis of the policy needed for this dossier

'Aim and essence/nature of regulation' – analysis of the aim and essence of regulation for the dossier

'Institutions and persons participated in the process of elaboration of draft' – a list of all the institutions and persons which participated in the drafting of the dossier





'Expected results' - input the expected results for the dossier

'Reference on the essential increase or decrease of spending or revenues to the state budget as a result of adoption of (names of draft legal acts)' – consists of two fields:

- Online editor field input the reference for this dossier
- Search field type in the first few letters in the name of the related Legal Act and click on the 'Find object' button. The Application will offer the possible results. Click on one of the results to mark your choice and fill this field.

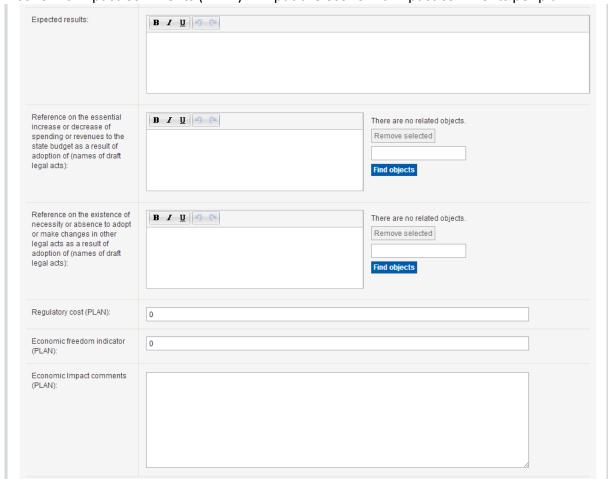
'Reference on existence of necessity or absence to adopt or make changes in other legal acts as a result of adoption of (names of draft legal acts)' – consists of two fields:

- Online editor field input the reference for this dossier
- Search field type in the first few letters in the name of the related Legal Act and click on the 'Find object' button. The Application will offer the possible results. Click on one of the results to mark your choice and fill this field.

'Regulatory cost (PLAN)' – input the regulatory cost per plan

'Economic freedom indicator (PLAN)' – input the economic freedom indicator per plan

'Economic Impact Comments (PLAN)' – input the economic impact comments per plan



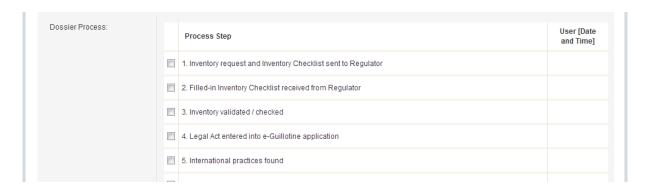


5.2.3. Process section

All of the steps for the processing of the dossier are listed here. The steps are managed in the Tags section of the Application. Each of the process steps consists of three elements:

- 1. Check box if all of the necessary action for finishing this step were completed, check the check box.
- 2. Process Step Name of the process step
- 3. User [Date and Time] indicates the user who checked the check box for finishing the step.

If the user unchecks the check box next to the process step name, a pop-up will ask the user if he/she really wants to uncheck the process step. Confirmation is needed for the step to be unchecked.

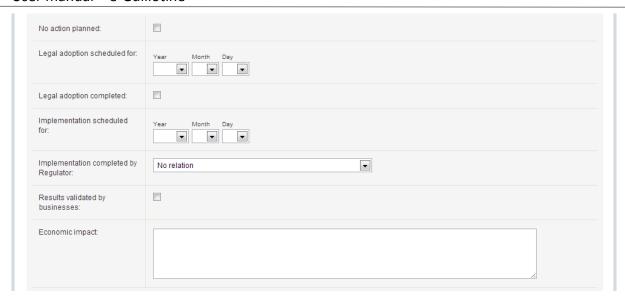


5.2.4. Monitoring section

This section is reserved for the monitoring of the dossier. It consists of the following:

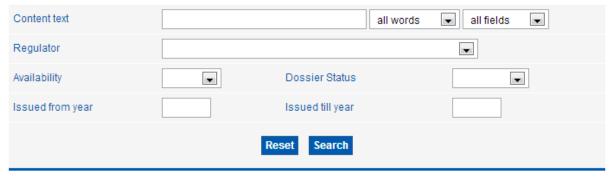
- 1. 'No action planned' check if no action is planned for this dossier
- 2. 'Legal adoption scheduled for' select year, month and day for the legal adoption of the dossier
- 3. 'Legal adoption completed' check if the legal adoption was completed
- 4. 'Implementation scheduled for' select year, month and day for the implementation of the dossier
- 5. 'Implementation completed by Regulator' select a Regulator which completed the implementation of the dossier from a dropdown
- 6. 'Results validated by businesses' check if the results were validated by businesses
- 7. 'Economic impact' free text input of the economic impact for the dossier





5.3. Search dossiers

In order to search for a Business Process, click the 'Business Processes' link in the main tab and the Application will open the *Business Process window*. It contains a box for searching and filtering.



The first line is for content text searching. 2 dropdowns on the right control how the search is performed:

- will it search for all words, any word or exact phrase
- will it search all fields, only dossier name or only dossier number.

Additionally, the search results can be filtered by:

- regulator (list of Regulators)
- availability (NCLR or Public)
- Dossier Status (list of all statuses)
- period of creation in the system

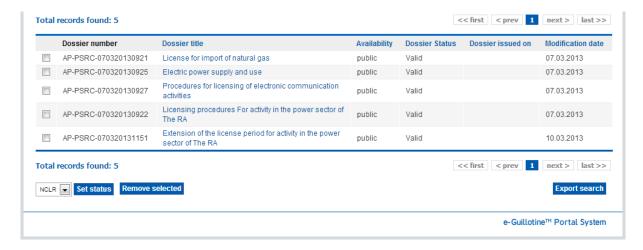
The Application will short list one or more dossiers which fulfill the specific criteria set by the user. The list is limited to 15 dossiers per window, which can be changed by clicking 'next' and 'previous' on the footer of the list. The list can also be arranged in ascending or descending order based on the following criteria:

Dossier title



- Availability
- Dossier Status
- Dossier issued on
- Modification date

Each criterium is a link which, when clicked, will rearrange the list. NOTE: The list is not sortable by the Dossier number.



There are additional options under the search list.

The 'Set status' button sets the Availability of the selected dossiers to either public or NCLR.

The 'Remove selected' button removes the checked dossiers.

The 'Export search' button creates an Excel spreadsheet with the statistics for the dossiers in the Application.

5.4. View dossiers

The *Business Process view window* shows all of the information about a Business process. In addition to the sections described when in Edit mode, the *Business Process view window* has three additional sections:

- Attachments
- Comments and replies
- Versions

5.4.1. Attachments section

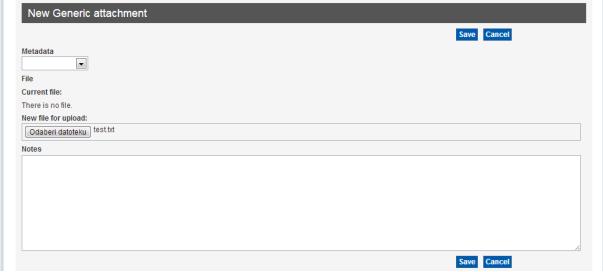
In this section, the user has the option to upload all of the possible files needed for the dossier (application, fee, requirement forms). These files can be uploaded privately, by clicking on the 'Attach private file' button, or publicly by clicking on the 'Attach any file' button.





After the user clicks on the attachment button (either the 'Attach any file' or 'Attach private file' buttons), the Application will open the *Edit attachment window* which consists of:

- 1. 'Metadata' choose from a dropdown whether the attachment is "Form", "Official Gazzette" or "Other"
- 2. 'Current File' indicates the name of the file after it is uploaded
- 3. 'New file for upload' by clicking on the "Browse" button, the user can find the file whixh needs to be uploaded
- 4. 'Notes' Free text input box for adding any additional notes on the selected attachments



If the dossier already has a file attached to it, that file will show up either on the 'Files' or 'Private Files' lists in the 'Attachments' section. Each file will have two icons in the upper right corner:

- 1. The pencil icon means editing. When the user clicks on it, it opens the *Edit* attachment window for the selected attachment.
- 2. The (X) icon means removal. When the user clicks on it, it removes the selected attachment.

5.4.2. Comments and replies

The Application allows users to comment and reply on online comments made by the external web:



- Review form
- Comment

Comment input window allows the user to input free text and add additional attachments. Users have the option to leave it as an internal comment or to publish it to the web.



5.4.3. Versions section

The versions section shows all of the versions created for the current dossier. They are divided into three types:

- Proposed the proposed version of the dossier will be placed here
- Valid the current valid version of the dossier will be placed here
- Invalid a list of all of the invalid versions of the dossier

All of the items in the different types are links to the version they designate. Also, the current version the user is viewing will be displayed green.



5.4.4. Common actions

The main options are located in the right top corner with the following links:

'Notify me about updates' – link adds the dossier to the 'My notifications' list (above the header)

'Add to bookmarks' – link adds the dossier to the 'My bookmarks' list (above the header)

'Edit' – link opens the Edit Dossier window (identical to the New Dossier window)

'Remove' - link removes the dossier

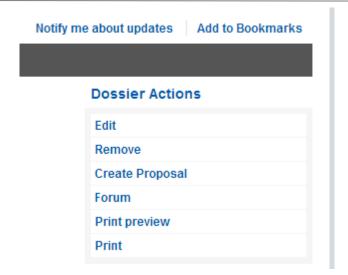
'Create Proposal' – link creates a new dossier which is a copy of the existing one, with a "Proposed" status

'Forum' – link creates a new topic or points to the existing one on the 'Discussions board' (main tabs)

'Print preview' – link opens a new window for printing

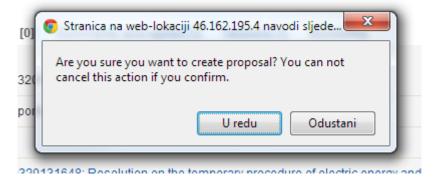
'Print' – same as the previous link, with the addition that it opens the print popup





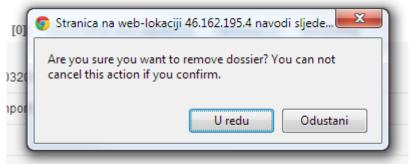
5.4.5. Create proposal

If a new version of the dossier needs to be issued, and it is not yet valid, the 'Create proposal' creates the new version with the status 'Proposed'. If the dossier the user is viewing is already the 'Proposed' version, he/she cannot create a new proposal; instead, he/she needs to edit the existing one. For security reasons, the Application will ask for confirmation of creating a proposal of the dossier.



5.4.6. Remove dossier

The 'Remove' link will open the removing procedure from the dossier list. For security reasons, the Application will ask for confirmation of removal of the dossier and its related items from the Application.



0320131648: Resolution on the temporary procedure of electric energy and

5.4.7. Print dossier

'Print preview' – link opens a printer friendly html version 'Print' – link opens direct to default printer

6. Legal Acts Dossiers

The Legal Acts window is divided into 3 main sections:

- Left
 - LA dossier search form
- Right
 - New Legal Act dossier
 - Saved search feature (shown after performing a search)
- Down
 - Search results (shown after performing a search)

Several features are possible after the search action:

- 1. Save the search by giving it a name (later you can use the same search just with one click)
- 2. Paginate if more pages are shown
- 3. Open the dossier in read mode
- 4. Select more dossiers for multi-action buttons at the bottom
- 5. Set a status for more dossiers (requires selection of at least one dossier)
- 6. Remove dossiers (requires selection of at least one dossier)

6.1. Create a new dossier

The procedure for creating a new dossier is described in the 5.2 section of this manual.

6.1.1. Inventory section

IMPORTANT: *Edit Legal Act dossier window* must be exited only through clicking 'Save' or 'Cancel' buttons, which are located in the top and bottom left corner of the *Edit Legal Act dossier window*. All other buttons and links are disabled. **Do not use the 'Back' browser function!**

Inventory tab, under the *Edit Legal Act dossier window*, represents the electronic version of the Inventory Form. It is set up in a way that the user can easily copy-paste all data from the Inventory Form. There are also some additional criteria which will allow management a simple use and control of all dossiers in the Application.

First column of the Inventory tab is a list of all questions from the Inventory Form. Some of the questions have an asterisk sign (*), which means that these input boxes are mandatory to be fulfilled. If information is not inputted, after trying to save a dossier, the Application will report an error and will not allow saving the uncompleted dossier.



The Inventory tab consists of multiple input tools such as free text input boxes, dropdown lists, search engines, check boxes, adding new rows and etc. Functionality of these tools is explained according with their position in the inventory section.

List of attributes:

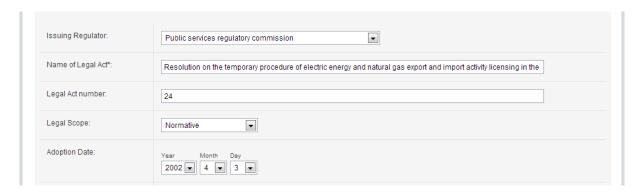
'Issuing Regulator' – a dropdown of all of the issuing regulators

'Name of Legal Act' – full name of the Legal Act

'Legal Act number' – the official number of the Legal Act

'Legal Scope' – is the dossier "Local", "Normative" or "Individual". Scopes are managed in the Tags section of the Application.

'Adoption date' – three dropdown boxes representing the year, month and day of adoption of the legal act



'OG Publish date' – three dropdown boxes representing the year, month and day of publishing the act in the Official Gazette

'OG Edition' - the edition of the Official Gazette where the Legal Act is published

'OG Page' -the page of the Official Gazette where the Legal Act is published

'Dossier Status' – is the dossier "Invalid", "Valid" or "Proposed". Statuses are managed in the Tags section of the Application.

'Legal act affects' – select the required value from a dropdown. The affected parties are managed in the Tags section of the Application.

'Link to Source' — a set of two text fields which represent the link to content which additionally explains the dossier:

- URL the full web-address of the site
- **Text** name of the site





'Legal Act includes Business Process' – when checked, it opens the attribute for entering the name of the business process included (described after this), also, it denotes that the statement is true

'Name of Business Process' – input name of the business process included in this legal act

'Is the Business process a License or Permission' – when checked, it denotes that the Business Process included is a License or Permission

'Dossier number' – an automatically generated code by the Application representing the unique code for every business process. A unique dossier code, LD-CBA-110320131404 is consisted of two parts:

- LD-CBA the issuing agency, defined by two parts:
 - LD represents the code for distinction between Business Processes (AP, synonymous to BP) or Legal Acts (LD, synonymous to LA)
 - CBA represents a different short name of each Regulating Agency
- 120320131635 the Legal Act number, an automatically generated number by the Application which represents a unique number for a specific Business Process of Legal Act

'Affects international trade across borders' – when checked, it denotes that the Legal Act affects international trade across borders

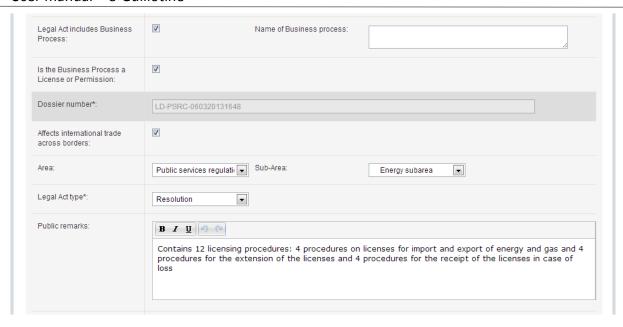
'Area' – input the area. Areas are managed in the Tags section of the Application.

'Sub-Area' – input the sub-area. Sub-Areas are managed in the Tags section of the Application.

'Legal Act type' – a dropdown list of all the legal act types. The Legal Act types are managed in the Tags section of the Application.

'Public remarks' – input the public remarks for this dossier.





'Teams (for internal use)' — choose the teams associated with this dossier from the dropdown selections. You can choose up to 3 optional teams. They will be visible on the DMS side of the Application only. Teams are managed in the Tags section of the Application.

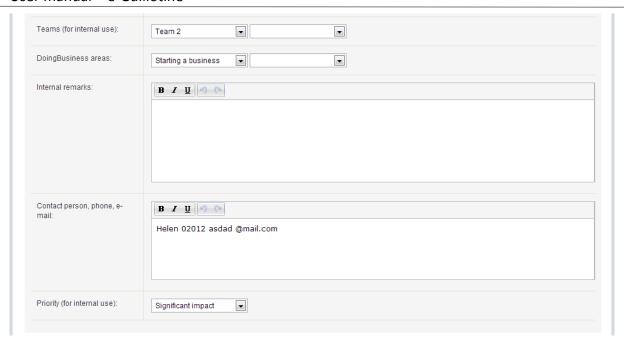
'DoingBusiness areas' - choose the DoingBusiness areas associated with this dossier from the dropdown selections. You can choose up to 3 optional DoingBusiness areas. DoingBusiness areas are managed in the Tags section of the Application.

'Internal remarks' - input the internal remarks for this dossier. They will be visible on the DMS side of the Application only.

'Contact person, phone, e-mail' – input the contact information for this dossier.

'Priority (for internal use)' – a dropdown list with the available priorities. The chosen priority will be visible on the DMS side of the Application only. The priorities are managed in the Tags section of the Application.





6.1.2. Review section

The description for the Review section is available at section 5.2.2 of this manual.

6.1.3. Process section

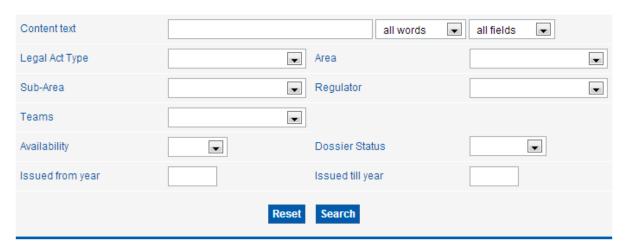
The description for the Process section is available at section 5.2.3 of this manual.

6.1.4. Monitoring section

The description for the Monitoring section is available at section 5.2.4 of this manual.

6.2. Search dossiers

In order to search for a Legal Act, click the 'Legal Acts' link in the main tab and the Application will open the *Legal Acts window*. It contains a box for searching and filtering.



The first line is for content text searching. 2 dropdowns on the right control how the search is performed:

will it search for all words, any word or exact phrase



- will it search all fields, only dossier name or only law number.

Additionally, the search results can be filtered by:

- Legal Act Type (list of legal act types)
- Area (list of areas)
- Sub-Area (list of sub-areas)
- Regulator (list of Regulators)
- Teams (list of teams)
- availability (NCLR or Public)
- Dossier Status (list of all statuses)
- period of creation in the system

The Application will short list one or more dossiers which fulfill the specific criteria set by the user. The list is limited to 15 dossiers per window, which can be changed by clicking 'next' and 'previous' on the footer of the list. The list can also be arranged in ascending or descending order based on the following criteria:

- Dossier title
- Availability
- Dossier Status
- Dossier issued on
- Law number
- Legal Act Type
- Modification date

Each criteria is a link which, when clicked, will rearrange the list. NOTE: The list is not sortable by the Dossier number.

6.3. View dossiers

All of the additional sections and the common operations are described in section 5.4 of this manual, including its sub-sections.

7. Supporting tabs

7.1. My profile

My profile window shows the main information about the user.



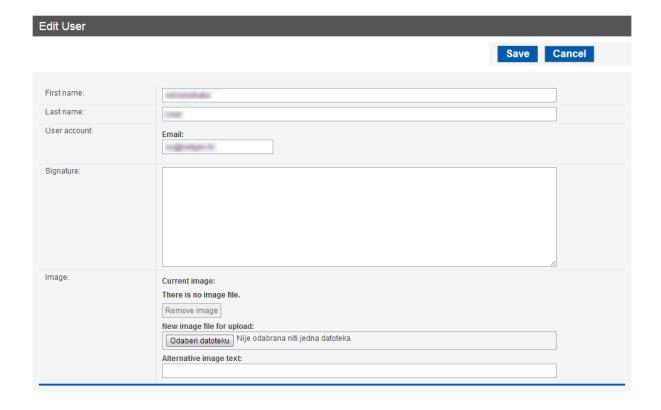


The Application also allows the user to change his/her password by clicking on the 'Change password' button.



In order to change the password, a valid old password has to be entered along with a new password and a confirmation of the new password. If the old password entered isn't valid, the Application will report a mistake and ask for retyping a valid password. If the old password entered is valid, but the new password doesn't match the confirmation of the new password, the Application will report a mistake and ask for retyping a new password and its confirmation.

By clicking the 'Edit' button in *My profile window*, the Application will allow change of basic user data.



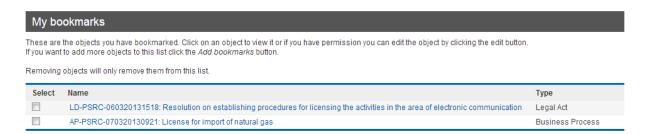


After changing the 'Name' or 'Contact information', click the 'Save' button in order for the Application to permanently change the user profile or click 'Cancel' to abort activity.

7.2. My bookmarks

This feature enables the users to pick any dossier of their interest (a specific area, regulation, working on review...) and allow easy access to that dossier.

My bookmarks window is a list of selected dossiers for easy access. In order to remove a dossier from a list, click the check box in front of the name of the dossier and then click the 'Remove selected' button. Only the selected dossiers will be removed from the list.



A user can add a new dossier to the bookmark list using the dossier window of a specific Business Process or Legal Act, as it was shown in the previous chapters. If a dossier is already selected as a bookmark, this option will not be offered in the dossier window.

7.3. My notifications

This feature enables the users to get notified by e-mail every time when a change occurs within a marked dossier, regardless of the type of change or who made the change. This is very useful especially when more users are working on the same dossier.

Adding a new dossier to the notification list is done through the Dossier window of a specific regulation, the same way as 'My bookmarks'.



In order to accept the notification option, click OK.

In order to remove a certain dossier from the list, click the check box in front of the name of the dossier and then click on the 'Remove selected' button. Only selected dossiers will be removed from the list.



If a dossier is already listed under 'My notifications', this option will not be offered in the Dossier window.

7.4. Logout

'Logout' – a link which will logout the current user and close the Application.

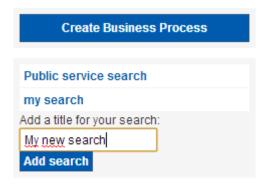
7.5. My saved searches

After a successful search of dossiers in the search window, a button called "Save this search" appears on the right side of the screen.



(2 saved searches already listed)

After clicking on the button, an input field shows up to enter a name describing the search.



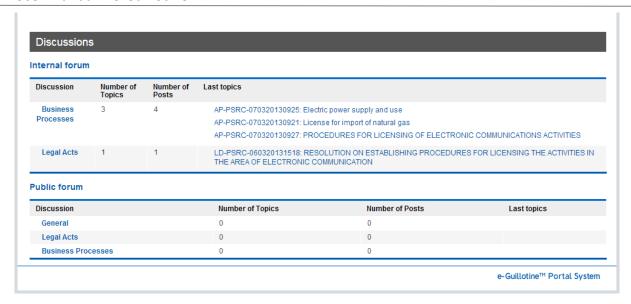
Once saved, the search can be used from the same screen (the last few saved searches are listed below on the right side) or via the 'My saved searches' link in the top menu.

8. Other main tabs

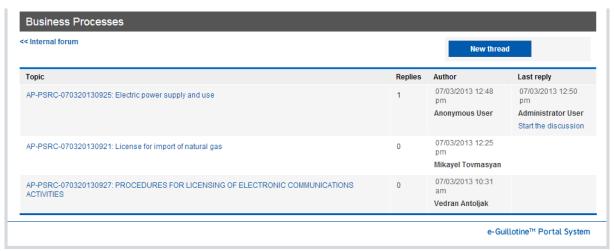
8.1. Discussions

The 'Discussions' window shows all of the main discussion sections with a number of topics and replies and with links to the last few topics.





After clicking on one of the discussions in the first column a Discussion window opens.

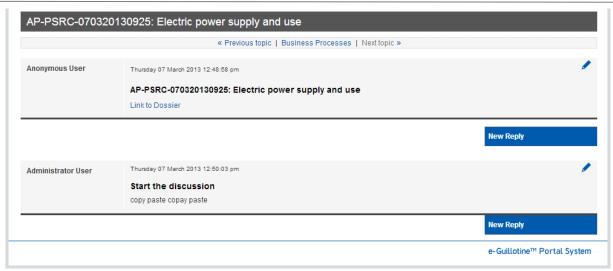


Users can open a new topic with the 'New thread' button. Topics are sorted newest first with the topic name, number of replies, topic author and last reply.

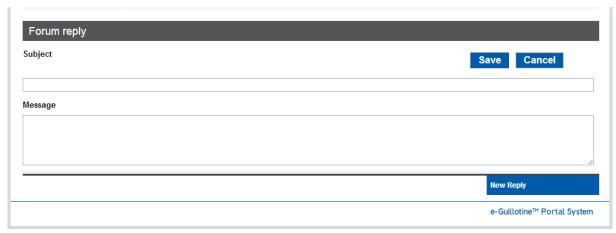
A 'sticky' sign can be attached for the important topics that should always stay on top.

A Topic window allows the user to scroll through other topics by clicking on the 'previous topic' and 'next topic' links. Also, the user can edit his/her own replies or create a new reply by clicking on the 'edit' icon or 'new reply' links.





The New Reply window allows writing and formatting comments.

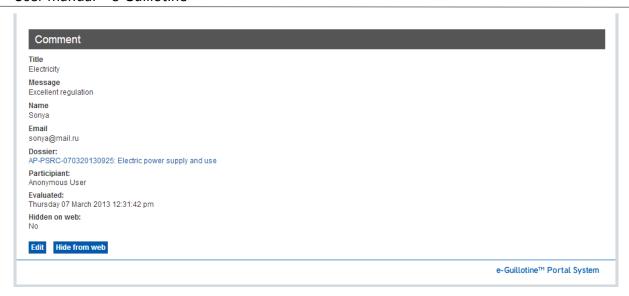


There are two Discussion Forums, the Internal forum which is visible and writable only from the DMS part of the Application, and the Public Forum which is visible on both the web and DMS parts of the Application, but writable only from the web.

8.2. Online comments

This feature is linked directly with the official website and online feedback received from the general public. The *Online comments window* shows a list of all received online comments and feedback. For security and censorship reasons (bad language, non-related comments etc.), every comment has to be edited manually, checked and approved for publication on the website.





The comment consists of the following:

- Title title of the comment
- Message some message
- Name Name of the commenter
- Email e-mail address of the commenter
- Dossier a link to the dossier the comment has been left for
- Participant if the user is logged in, this field will show that user, if not, it will show Anonymous
- Evaluated if a user has changed the comment, this field will show the time of change
- Hidden on web if the comment is visible on the web
- Direct 'edit' button leads to the Comment edit window
- 'Show/Hide on web' button if the comment is viewed and approved, and no edit is necessary, this button shows the comment on web

When clicking the 'edit' button, comment is opened in edit mode. In order to publish the comment on the website it is necessary to click on the 'Survey result visible on web' check box. Otherwise, the comment will be only visible internally.

8.3. Regulators

The Regulators window represents a list of all regulatory bodies. This list can be edited with an unlimited number of new entries.

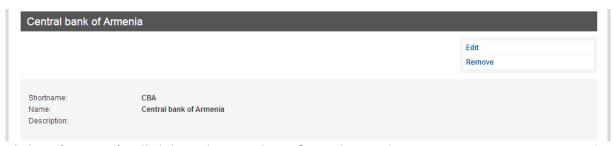




The list consists of the following:

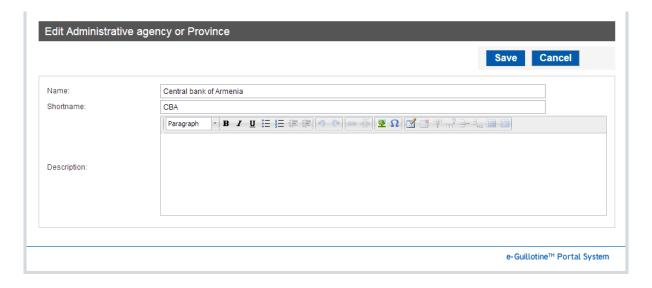
- Short name of the regulatory body
- Name of the regulatory body

By clicking on the name of a regulatory body from this list, the *Regulator window* opens, showing the edit tools and all of the information related with the Regulator.



Clicking 'Remove' will delete the Regulator from the Application. For security reasons, the Application will ask for confirmation of removal of the Regulator from the Application.

Clicking 'Edit' in the *Regulator window* opens the *Edit Regulator window*, which allows changes to be made in the name, short name, and the description of the Regulator.



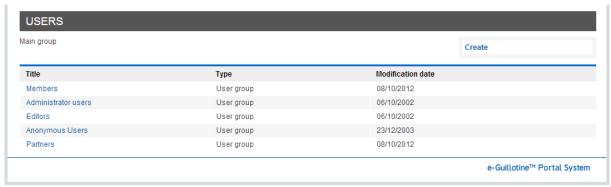


When inputting data for a new Regulator, the name and short name fields are mandatory, otherwise the system will not allow the saving of the new Regulator.

8.4. Users

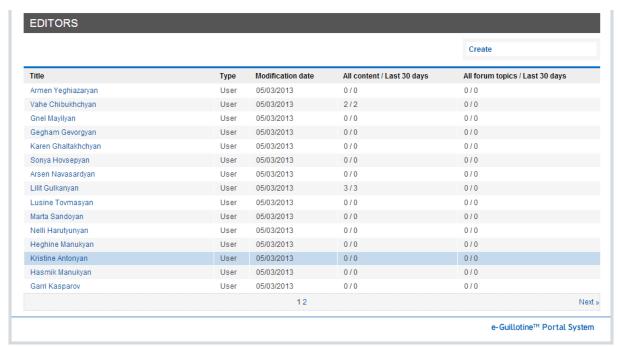
The Users window represents a list of all the users in the system. Each of the users is sorted into user groups. The list of the groups consists of:

- Title Name of the group/user
- Type User or User Group
- Modification Date date of modification



When viewing the list of users in a specific group we have the added statistics

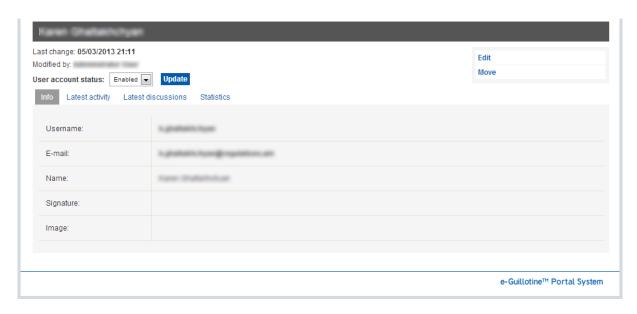
- All content / Last 30 days lists the number of all of the dossiers the user created / the dossiers the user created in the last 30 days
- All forum topics / Last 30 Days lists the number of all of the discussions the user opened / the discussions the user created in the last 30 days



Clicking on the name of the user in the list leads to the User window. The User windows consists of:



- 'User Info'
- 'User actions'
- 'User tabs'



8.4.1. User Info

The top of the User window is reserved for the basic user information.

'Last change' shows when the User profile was last changed.

'Modified by' shows who was the last to modify the User info.

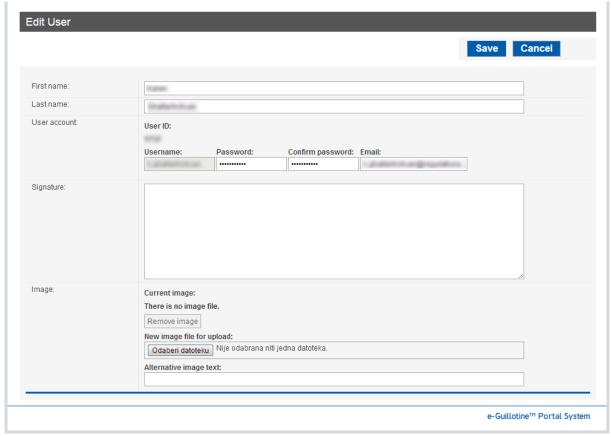
The user has the ability to enable or disable the currently viewed User by using the 'User account status' dropdown and clicking on the 'Update' button.

8.4.2. User actions

The available user actions are 'Edit' and 'Move'. Clicking on 'Edit' opens the *Edit user window* which enables the modification of the basic user information such as:

- First Name
- Last Name
- User Account e-mail of the user
- Signature
- Image





The 'Move' button enables the moving of the user from one user group to another.

8.4.3. User tabs

There are four user tabs enabled for each user:

- 1. Info
- 2. Latest activity
- 3. Latest discussions
- 4. Statistics

The 'Info' tab displays the basic information of the user:

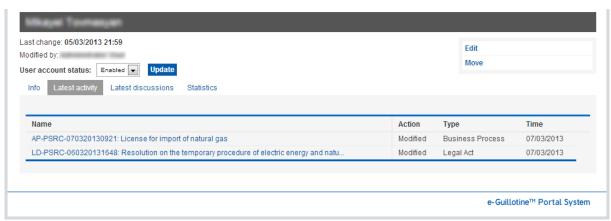
- Username
- E-mail e-mail of the user
- Name Full name of the user
- Signature
- Image

The 'Latest activity' tab displays the last 20 dossiers and files the user created or modified in the Application. Every item on this list consists of the following:

- Name name of the dossier or file, also a link to the dossier or file
- Action 'Created' or 'Modified'
- Type Business process, Legal Act, File, or Private File



• Time – Date of action

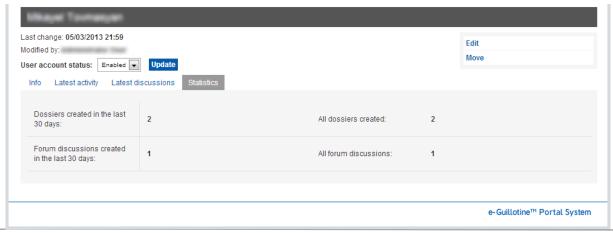


The 'Latest discussions' tab displays the last 20 forum topics/replies the user created or modified in the Application. Every item on this list consists of the following:

- Name name of the forum topic/reply, also a link to the topic/reply
- Action 'Created' or 'Modified'
- Type Forum topic or Forum reply
- Time Date of action



The 'Statistics' tab represents the users activity throughout the Application. It shows how many dossiers the user created in general and how many he/she created in the last 30 days, also how many forum topics/replies the user created in general and how many he/she created in the last 30 days.





8.5. Tags

This section of the Application allows the user to view and manage all of the lists for the Business Process or Legal Act attributes which are previously stated as being managed in this section of the Application.

Clicking on the 'Tags' tab opens the Tags dashboard.

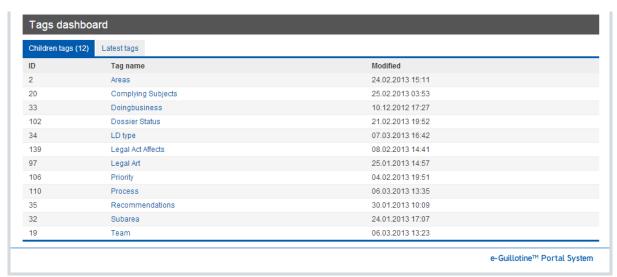
8.5.1. The Tags dashboard

The Tags dashboard consists of:

- Children tags a list of tags under the top
- Latest tags a list of the latest tags added

'Children tags' list consists of the following:

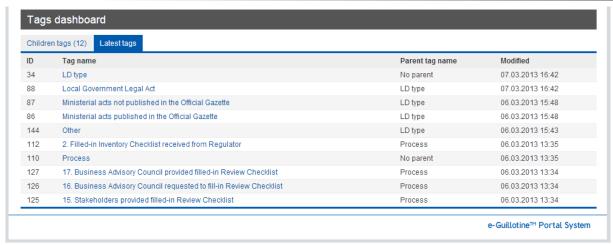
- ID tag ID
- Tag name name of the tag, also a link to the Tag view
- Modified date and time of the modification of the tag



'Latest tags' consists of the following:

- ID tag ID
- Tag name name of the tag, also a link to the *Tag view*
- Parent tag name name of the tag above the tag in the list
- Modified date and time of the modification of the tag





When a user clicks on one of the tags in the Children tags list, the Tag window opens.

8.5.2. The Tag window

The Tag window consists of:

- Link to the parent tag left of the tag name
- Tag info
- Tag actions
- Main tag tabs



8.5.3. Tag info

Tag info consists of:

- 'Last modified' time of the last modification, and the ID of the tag
- 'Language' the current viewed language

8.5.4. Tag actions

Tag actions are located at the right-hand side of the Tag window and they are

- Add child tag
- 2. Edit tag
- 3. Delete tag

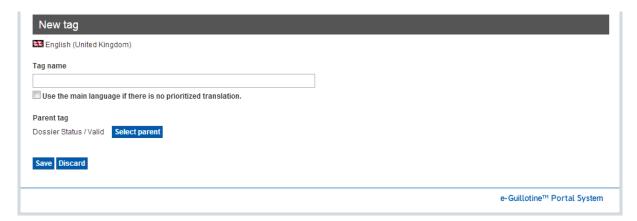


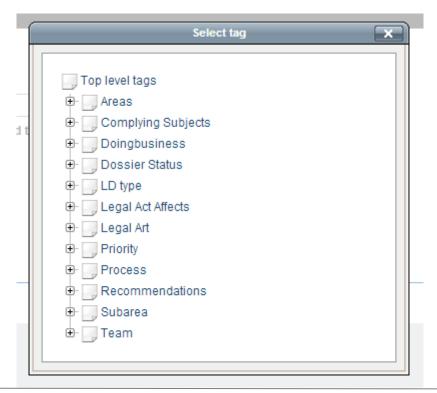
- 4. Merge tag
- 5. Add synonym
- 6. Convert to synonym

'Add child tag' is an action which adds a new tag under the currently selected one. Clicking on the 'Add child tag' button opens the *New tag window*.

The New tag window consists of:

- 'Tag name' input the name of the new tag
- 'Use the main language if there is no prioritized translation' check box.
- 'Parent tag' the currently selected Parent tag. The user can easily change the parent tag by clicking on the 'Select Parent' button and clicking on the name of a parent in the pop-up window
- 'Save' and 'Discard' buttons clicking on 'Save' creates the tag, 'Discard' discards all of the changes



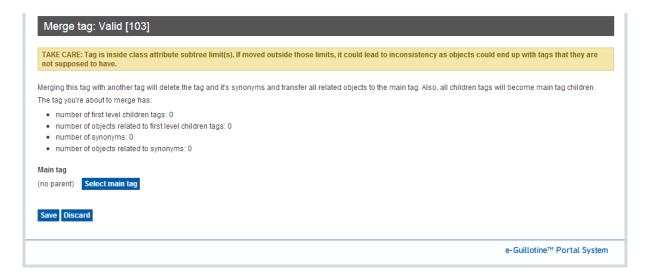




'Edit tag' enables the user to edit the existing tag. Clicking the 'Edit tag' button opens the *Edit tag window* which looks the same as the *New tag window*, and has the same functionalities.

'Delete tag' removes the tag. It opens the confirmation window. Only by clicking on 'Yes' in that window can the user actually remove the tag.

'Merge tag' merges the tag with another tag. If, for example, there exist two tags which are linked to the same object and have the same meaning, the user can merge them into one tag and all of the related dossiers from the merged tag will pass on to the new tag.



'Add synonym' adds a new synonym for the tag. The adding is done through the *New synonym window* which is the same as the *New tag window*.

'Convert to synonym' converts the tag to a synonym of a different tag. The *Convert to synonym window* is the same as the *Merge tag window*.

8.5.5. Main tag tabs

Main tag tabs consists of:

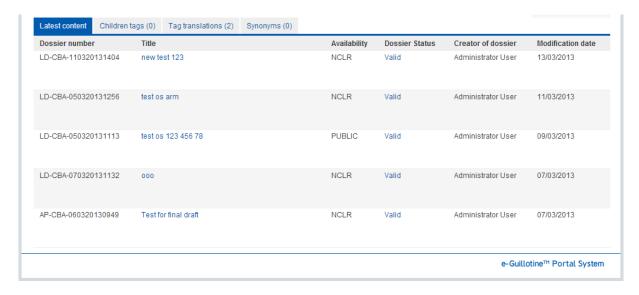
- Latest Content a list of the latest dossiers which used the tag
- Children Tags a list of tags under the currently selected one
- Tag translations all of the available translations fo the current tag
- Synonyms all of the synonyms for this tag

The 'Latest Content' list consists of:

- Dossier number
- Title full title of the dossier
- Availability Public or NCLR
- Dossier Status Invalid, Valid or Proposed



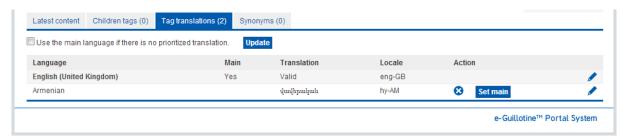
- Creator of dossier full name of the person who created the dossier
- Modification date date of the last modification



The 'Children Tags' list consists of the same elements as the Tags dashboard Children tags list.

The 'Tag translations' list consists of:

- Use the main language if there is no prioritized translation checkbox
- Language language name
- Main Yes or No
- Translation the tag translation for the language
- Locale the international language code
- Action three actions are available here. The (X) icon represents the removal of the translation. The pencil icon enables the editing of the tag in a given translation. The 'Set as main' button sets the given translation as the main translation for the tag



The 'Synonyms' list consists of:

- ID ID of the synonym
- Name Name of the synonym, also a link to the synonym
- Modified date and time of the modification of synonym





8.5.6. Synonyms

Synonyms are the tags which share a meaning with the tag they are created for. When the user clicks on the synonym name for a tag, the *Synonym view window* opens. It looks almost the same as the *Tag view window*, with some minor differences.

Under the title of the synonym is a link to the Main tag.

Only two actions are available: 'Edit synonym' and 'Delete synonym'.

The 'Edit synonym' action opens the *Edit synonym window* which is the same as the *New synonym window*.

The 'Delete synonym' action removes the synonym. The user needs to confirm the removal through the confirmation window.